

# Resident insight 2022

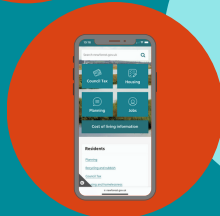
## Summary results

**93%**  
of residents are  
satisfied with  
the area as a  
place to live



**60%**

of respondents  
agreed that the  
council is making  
the local area a  
better place to live



**82%**  
of people who  
contacted NFDC  
over the phone  
about an  
enquiry or  
problem found it  
easy

**96%**  
of residents feel  
very or fairly safe in  
their local area in  
the day, and  
73% after dark



**66%**  
feel NFDC could do  
more to encourage  
households to  
recycle more



**75%**  
feel worried  
about the impact  
of climate  
change



27% feel that protecting woodlands and forest is most important, 24% controlling litter and 22% rare wildlife



**93%**  
say they use the  
internet at home or  
outside of work

**89%**  
feel their local area  
is a place where  
people get on well  
together



**62%**

feel their  
financial  
situation got  
worse over the  
last 12 months



and 34% report that  
they are just about  
managing

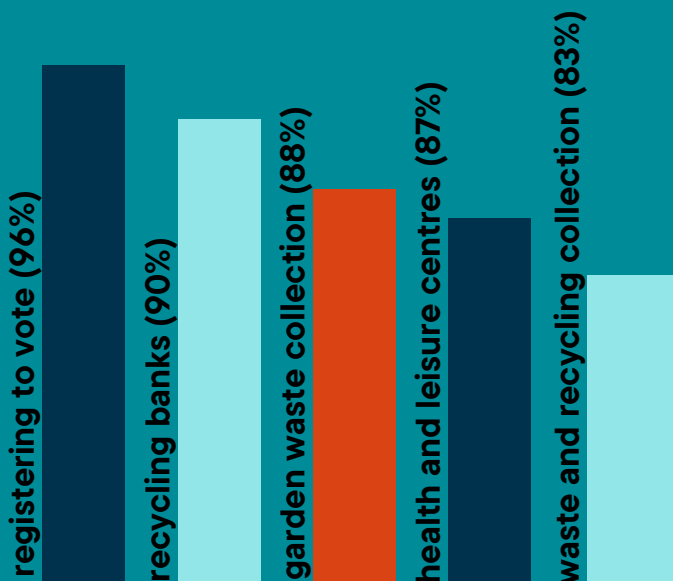
**78%**  
are satisfied with  
the way that New  
Forest District  
Council run things



**66%**  
are very or fairly  
well informed  
about the  
services NFDC  
provides

but we know that 34%  
feel less informed

**74%**  
Trust NFDC a  
great deal or fair  
amount



most used services with the highest satisfaction scores